

Fire Safety Policy

It is the responsibility of all residents to test the smoke alarm on a regular basis. If you hear a beeping noise on the device, please replace the battery or if it is hardwired ensure that it is report to us on **020 7392 9622**. If you are not sure how to test the alarm please contact us on the above number.

We urge all residents to co-operate with us, fire safety is extremely important and it is for your safety and the safety of your neighbours. We hope by working with residents, we can minimise the risk of a fire and keep residents safe in their home.

GAS LEAK PREVENTION

There are lots of things you can do to be gas safe and help prevent a gas leak.

You should always get appliances installed by a Gas Safe registered engineer. A gas detector alarm could help keep you and your family safe by alerting you to leaks.

You should also have a Carbon Monoxide (CO) detector installed in your home. Carbon monoxide is colourless, odourless and can be fatal.

WHAT TO DO IF YOU SMELL GAS:

- Open doors and windows to allow fresh air in
- Turn off the gas at the mains, which is usually near the meter Move the handle a quarter turn until it's at 90 degrees from the pipe to shut off the gas supply
- Leave the property.

- Phone National Grid Gas Emergencies number on **0800 111 999**. Only use a mobile phone from outside the property. The number is free and available 24 hours a day
- Follow the advice given by the emergency adviser
- Wait outside for a gas engineer to arrive
- If you are feeling unwell, visit your GP or hospital immediately Tell them you may have been exposed to a gas leak or carbon monoxide poisoning

KARIN HOUSING ASSOCIATION LIMITED

DO NOT:

- Smoke, light a match or use any other naked flame.
- Turn any electrical switches on or off.
- Use doorbells, mobile phones or any other electrical switches which could cause a spark.

Karin HA Emergency Repairs Line: 07903917183

For the following types of repairs you are advised to contact the supplier first:

- **Gas leak or supply failure Contact National Grid Emergency Line on:
0800 111 999**
 - **Water Supply failure Contact Thames Water on:
0800 980 8800**
- **Electricity failure or dangerous faults Contact UK Power Network on:
0800 3163105**